

# Family Support Worker

Hi my name is Lyndsey Charnley and I am thrilled to be taking up the role of the Family Support Worker at St Mary's. Please feel free to come and introduce yourself to me – I'd love to get to know as many of you as possible. You may see me out on the yard in the mornings, or your children may come home and say that I have worked with them. I am keen to help in any way I can.

## **The role of Family Support Worker:**

My role in school is to provide support, advice and information to the families within our school community. I can help you with any worries that you may have in relation to your child's education, behaviour and wellbeing. I am also here as someone to talk to if you need it!

I can meet with you at home or in school at a time to suit yourself. Advice and support is confidential although concerns relating to the safeguarding of children will always be dealt with in accordance with the school's Safeguarding and Child Protection Policy. I may not have all the answers, but hopefully I can help you to work out how to find them!

## **Support for pupils includes:**

- promoting good attendance and punctuality
- promoting self-esteem and confidence
- promoting positive behaviour and positive attitudes to learning
- providing one-to-one and group support
- promoting 5 ways of wellbeing

## **Support for families includes:**

- providing information and signposting to other services in the local area
- liaising with a range of external services such as housing and Social Care
- assistance in completing paperwork and forms e.g. housing, special educational needs, school places and benefits
- attendance and support at school and other agency meetings
- advice and support in promoting positive behaviour at home
- providing access to training and workshops in school

## **How to get in touch:**

I am normally based in school every Tuesday, Wednesday and Friday mornings and can be available some afternoons by arrangement.

Please call the school office on 01928 565995 to make an appointment or pop in and I will be happy to see you as soon as I can.

I can also be contacted via email: [head.stmarys@halton.gov.uk](mailto:head.stmarys@halton.gov.uk)

## Worry Monsters

Look what we have just started using.



If your child has any worries – these monsters can help!

They will be encouraged to write or draw their worries and pop them into their mouths. These worries will then be 'taken away' so the children no longer have to carry the burden themselves.